



Dear Valued Employee:

Welcome to The Care West MPN. Your employer has selected the Status Medical Provider Network in response to new California Workers' Compensation legislation designed to help improve both quality and access to care in the event of an industrial injury.

The Care West MPN allows you access to a variety of quality local physicians and includes primary care, specialty care and ancillary services.

Included in this packet you'll find:

- **The Status MPN FAQ** – Here you'll find answers to some of the most Frequently Asked Questions about The Care West MPN in general.
- **Status MPN Policies, Including:** Transition, Out of Network Care, Continuity of Care, 2nd and 3rd Opinion and Independent Medical Review.

To ask a question or to request a copy of our provider directory, please call us at (209) 549-3016 or (888) 312-5246, toll free or e-mail me at mpninfo@billreviews.com. You may also review a complete copy on our website at www.statusmedical.com/carewest.

For your convenience, a wide array of forms are available for your use on our website. Whether you need to report a problem, request a directory or ask us to recruit a provider, you'll find what you need at www.statusmedical.com/carewest.

We thank you for taking the time to review the enclosed information. If you have further questions about the Care West MPN, please feel free to contact us at (209) 549-3020 or toll-free at (888) 312-5246.

Regards,

Care West MPN